

Misfuelling Insurance

Insurance Product Information Document

This policy is underwritten by Inter Partner Assistance S.A. UK Branch, with a registered office at 106-118 Station Road, Redhill, RH1 1PR. Inter Partner Assistance S.A. UK Branch is a Branch of Inter Partner Assistance S.A. (Financial Conduct Authority registration number 202664), which is a Belgian firm authorised by the National Bank of Belgium under number 0487. Deemed authorised by the Prudential Regulation Authority. Subject to regulation by the Financial Conduct Authority and limited regulation by the Prudential Regulation Authority. Details of the Temporary Permissions Regime, which allows EEA-based firms to operate in the UK for a limited period while seeking full authorisation, are available on the Financial Conduct Authority's website.

The information provided in this document is a summary of the key features and exclusions of the policy and does not form part of the contract between us. Complete pre-contract and contractual information about the product can be found in the policy wording provided by your broker.

What is this type of Insurance?

This is a Misfuelling insurance policy which will cover you in the event of misfuelling the insured vehicle.



What is Insured?

- ✓ Draining and flushing the fuel tank on site using a specialist roadside vehicle; or
- ✓ Recovery of the insured vehicle, the driver and up to 6 passengers to the nearest repairer to drain and flush the fuel tank; and
- ✓ Replenishing the fuel tank with up to 10 litres of the correct fuel



What is not Insured?

- ✗ Claims within 24 hours of taking out the policy.
- ✗ Any claim resulting from foreign matter entering the fuel system except for diesel or petroleum.
- ✗ Mechanical or component damage to the insured vehicle whether or not caused by the misfuelling.
- ✗ Any costs incurred where you have not contacted the claims helpline. You must not try to contact any agent or repairer direct.
- ✗ Losses of any kind that come from the misfuelling (for example, loss of earnings, the cost of food and drink, costs incurred due to the delay in refuelling).



Are there any restrictions on cover?

- ! There is a maximum claim limit of £250 per claim (including VAT).
- ! Cover is subject to a maximum of 3 claims in any one period of insurance.



Where am I covered?

- ✓ UK, Channel Islands and Isle of Man.



What are my obligations?

- At the start of the contract the information you provide must be true and complete to the best of your knowledge and belief and you must tell us if anything changes later.
- You must provide complete and accurate answers to any questions asked.
- You must pay the premium on time.
- If you need to make a claim you must inform us as soon as possible and follow the claims procedure and provide, at your own expense, all the information requested.
- You must not act in a fraudulent way or make a claim for any loss or damage that you caused deliberately or was caused with your knowledge.
- You must, at our cost, help us to take legal action against anyone or help us defend any legal action if we ask you to.



When and how do I pay?

You can usually pay your premium as a one-off payment or in monthly instalments. You will need to contact your broker for full details.



When does the cover start and end?

This policy will run concurrently with your motor insurance policy for a maximum of 12 months from the start date shown on your schedule, unless it is cancelled by us or you before then. If your motor insurance policy is cancelled all cover under this policy will also end.

Before the end date we'll write to you to let you know whether we can offer to renew your policy for another year. Provided we offer renewal, your policy will renew automatically unless you tell us otherwise.



How do I cancel the contract?

If you decide to cancel this policy, you must contact the broker you purchased this policy from.

Your right to cancel in the cooling off period

If this is within the first 14 days from the day of purchase or the day on which you receive your policy documentation, whichever is the later ('cooling off period'), you will be entitled to a full refund of the premium as long as you have not made a claim and do not intend to make a claim on the policy.

Your right to cancel after the cooling off period

After the first 14 days no refund of premium will be payable.