

This Insurance Product Information Document is only intended to provide a summary of the main coverage and exclusions of your policy. Complete pre-contractual and contractual information on the product is provided in your policy documentation.

### What is this type of insurance?

This policy provides the minimum cover required by law. This product falls under the law of England and Wales. Our chosen language is English. In addition, it will provide cover for accidental damage, fire and theft subject to policy conditions, exclusions and endorsements.



#### What is insured?

- ✓ Unlimited cover for death or injury to other people
- ✓ If your vehicle is a car, damage to third party vehicles or property up to £25,000,000
- ✓ If your vehicle is a van, damage to third party vehicles or property up to £5,000,000
- ✓ Damage caused by accident, vandalism, fire, theft or attempted theft
- ✓ Personal Accident Cover up to £5,000
- ✓ Medical Expenses for all occupants of the vehicle up to £100
- ✓ Personal Belongings Cover up to £150
- ✓ Damage to your windscreen
- ✓ Unlimited Audio Cover for standard fit equipment, otherwise a limit of £1000 applies
- ✓ Courtesy Vehicle
- ✓ New Vehicle Replacement
- ✓ Child Car Seat Cover up to £100
- ✓ Hotel Expenses Cover up to £200
- ✓ Uninsured Driver Cover
- ✓ Protected No Claims Discount is available



#### What is not insured?

- ✗ Driving without a valid licence or not complying with its terms
- ✗ Driving outside the permitted use of the policy
- ✗ Driving under the influence of drugs or alcohol
- ✗ Drivers not named on the policy
- ✗ Taking without consent by a member of your family, household, employee or any person known to you
- ✗ Any loss as a result of war, terrorism, nuclear contamination, riot or earthquake
- ✗ Any loss as a result of racing or track events
- ✗ Damage from wear and tear, electrical or mechanical breakdown
- ✗ Misfuelling your vehicle
- ✗ Courtesy vehicle if your vehicle is a van
- ✗ New vehicle replacement if your vehicle is a van
- ✗ Cover for theft or attempted theft, if you fail to safeguard your keys, entry devices or vehicle
- ✗ Cost of replacement parts that are no longer available
- ✗ Cover for delivery or taxi purposes
- ✗ Any loss as a result of cybercrime or a similar malicious act
- ✗ Any loss as a result of unauthorised ADAS software or it being out of date
- ✗ Cover for damage or loss, when the vehicle is insured elsewhere



## Are there any restrictions on cover?

! Please refer to your policy documentation for full details of restrictions and/or eligibility –

- ! Fraudulent or false claims will not be covered and we reserve the right to null and void your policy
- ! Policy Excesses apply (including young, inexperienced driver and **Non-Approved Repairer**) in the event of a claim
- ! Driving Other Cars cover is for the policyholder only. No cover is given for loss or damage to the car you are driving
- ! In the event of a total loss claim, we will pay the current market value of your vehicle
- ! Courtesy Vehicles are only available if you use one of our approved garages
- ! New Vehicle Replacement is only available if you have owned the vehicle from new, it is less than 12 months old, the cost of repairs is more than 59% of your car's list price and mileage is under 10,000
- ! Protected No Claims Discount is subject to conditions



## Where am I covered?

- ✓ You are covered in the United Kingdom of Great Britain and Northern Ireland
- ✓ Minimum compulsory insurance is provided for EU countries
- ✓ As long as you tell us before you travel, we will also provide cover equivalent to this policy for up to 13 weeks in EU countries



## What are my obligations?

You must provide us with honest, accurate and complete information and inform us as soon as possible of any changes to your situation. Such as accidents, fixed penalty, motoring or criminal convictions or changes to your vehicle, use or licence status

This is not a full list. If in doubt, please contact Customer Services. We reserve the right to decline any proposal/cover or apply special terms

Changes to your policy may result in an additional cost

You should take reasonable steps to protect your vehicle and contents and to keep it in a roadworthy condition

In the event of a loss, accident or theft, you must call us within 48 hours on the number listed within your policy documentation

In the event of a theft, you must ensure the matter is reported to the police and a crime number is obtained

In the event of a loss, accident or theft, you must provide us with your full cooperation



## When and how do I pay?

You can pay your premium in full as a one-off payment. You can also pay by Direct Debit in monthly instalments. Full details can be found within your documents

In the event of a claim, the premium must be paid in full



## When does my cover start and end?

It will start on the policy commencement date and end on the date stated on your policy documentation



## How do I cancel my contract?

You can cancel this policy at any time, by contacting our customer service team at [customer.services@insure2drive.co.uk](mailto:customer.services@insure2drive.co.uk)

If you cancel within 14 days of the policy start date, we will charge a pro rata premium for the time on cover

Details of all other cancellation charges can be found in your policy documentation and within the Administration Services Contract

There will be no refund in premium in the event of a claim